



Innovative  
Claims Strategies<sup>SM</sup>

"The Silent Leader in Managed Care"

SERVICE TECHNOLOGY RESULTS

## Utilization Review Services – Prospective & Concurrent & Retrospective

### ***Utilization Management – Prospective Pre-Certification***



*We have found combining the requirements of Pre-Certification and Telephonic Case Management services into one Subject Matter Expert Nurse has created an effective and efficient business model*

- Medical services requiring pre-certification are reviewed by the Utilization Management Case Manager.
- During the Pre Certification process, objective findings supporting Treatment and/or Testing are recorded
- Real Time data integration ensures outcomes are embedded automatically to manage future reimbursement activity
- Determination compliance supported by our proprietary Automated Letter Generation module
- We pioneered and created the Decision Point Review/Pre-Certification Business Model that supports the requirements of New Jersey AICRA

### ***Utilization Management – Retrospective UR***



Augmenting the traditional Medical Bill Review adjudication process of securing savings via Contractual PPO discounts and Fee Schedule/UCR reductions

ICS has created comprehensive Retrospective Review Programs that are typically part of our overall Integrated Medical Management Program:

#### **RETROSPECTIVE REVIEW PROGRAMS**

- AuditMD/AuditRN desk audits
- DirectMD/DirectRN file reviews
- RN/Certified Coder code reviews
- Automated Flagging System



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