

MSP Compliance Services – Medicare Conditional Payment Program

Pay what you owe and nothing more – Challenging Medicare’s Demand for Reimbursement



Background and Goals of the Conditional Payment Process

The Commercial Repayment Center (CRC) will now pursue recovery on claims where the insurer is the debtor: typically No-Fault and Workers’ Compensation claims. Based on its audits of reported claims, the CRC will issue a Conditional Payment Notice (CPN) on every workers’ compensation or no-fault claim reported under Section 111 when they have determined Medicare has paid bills related to that claim

You have only 30 days to dispute the charges. If no dispute is submitted in the 30 day timeframe, the CPN automatically converts to a Final Demand Letter (FDL) and interest will start to accrue. This requires you to dispute the CPN within a month. If you do not respond within the 30 days, you will possess a FDL.

The Conditional Payment Notice outlines all charges Medicare has paid and expects to be reimbursed. In other words, Medicare will send a bill for every single claim where they should be the secondary payer. You can never assume that all the charges on a CPN are related to the injuries sustained.



ICS has been reviewing and successfully disputing Conditional Payment Notices (CPN) for several years. We have a proven process that works with Medicare

Many vendors can’t or won’t aggressively challenge Medicare’s demands for reimbursement of conditional payments. But the ICS Conditional Payment Service gives you a team with the experience to identify issues that can and will reduce Medicare’s demands.

- Our nurse auditor experts review every CPN demand within 30 days of receipt and identify charges that are not related to the claim that guarantees our clients reimburse Medicare the correct and accurate amount.
- In the case of No-Fault and Workers Compensation claims, we will address all CPN’s and FDL’s within Medicare’s strict guidelines to alleviate overpayment or penalties and interest.

For more information, email us at marketing@icstrategies.com

For a complete overview of our other services, please visit us at www.icstrategies.com